## **Director Evaluation**

Westchester Library System August 26, 2009

#### Josh Cohen

Director, Mid-Hudson Library System

jcohen@midhudson.org

845-471-6060 x217



# Why Are you Evaluating?

#### Reasons why:

Motivate the Director

Communicate issues and problems

Create agreed upon expectations

Identify areas of concern

Obtain feedback

Insure sound management

Salary Adjustment

Everyone says we should



#### **Evaluation Errors**

- Evaluating the Director as subordinate
- Using evaluation as disciplinary or dismissal method
- Focusing on minutia
- Remembering only recent events
- Not noticing long term trends
- Emphasizing mistakes
- Past Oriented



## What Do Most Boards Evaluate?

**Behavior Traits** 

**Job Description** 

Objectives

**Collection Management** 

**Community Relations** 

**Board Relations** 

Staff Popularity

**Board Popularity** 



## What Should you be Evaluating

- Is your Library providing quality service to your community?
- Is your library following Plan of Service
- Is your Library functioning organizationally
- Is your Library well respected in the community?
- Plan for the future growth of the library
- Library Board



#### Mid-Hudson Model

- Key Question: Are you pleased with the functioning of your library
- How do you want the Director the feel at the end of the process?
- Director as partner
- Depersonalize
- Health of the Organization
- Future oriented



#### Issues about the Process

- Full Board or Executive Committee or Personnel Committee
- To ask for Director Self evaluation
- Input from Staff or patrons?
- How do you want the Director to feel at the end of the process?

#### Resources

http://midhudson.org/trustee/personnel/main.php

http://midhudson.org/trustee/eval\_form.doc

