

Item: WLS System Annual Report to New York State for 2021

Background: Annually all public libraries and library systems that receive funding from the State of New York are responsible for submitting an annual report of operational and financial activities. There were a number of changes kept from last year's report to accommodate for the COVID-19 pandemic, and only live, virtual programs were counted as programs not video recordings.

Status: The chart on the following page shows some of the highlights from the 2021 report. While some of the 2021 data is still lower than pre-pandemic numbers, most services have rebounded.

One section of the Report is still in the process of being completed, so a full copy of the 2021 System Annual Report will be sent separately but prior to the Board Meeting.

The State's Annual Report format for Systems mirrors the Annual Report for the member libraries. While WLS does have similar functions, the majority of our services are quite different. Therefore, the numbers shown, especially for circulation figures and the financial section, may be reflected in different categories and not always tie into what is seen on the monthly WLS financials shared at the Board Meetings.

**Recommended
Action:**

Staff recommends acceptance of the 2021 WLS Annual Report for submission to the Division of Library Development of the State Education Department.

April 26, 2022

HIGHLIGHTS OF 2021 WLS SYSTEM ANNUAL REPORT

Item	2021	2020	2019
Physical Item Circulation	3,867	2,426	1,831
Electronic Content Use <i>[includes circulation of physical items via the McNaughton program and e-books and successful retrieval of Electronic Collections usage by the 107 system card holders]</i>	2,549	1,549	7,653
These numbers do not reflect circulation reported by the member libraries on their Annual Reports.			
System Holdings:			
Cataloged Book Holdings	87	90	51
Electronic Books	120,928	109,701	23,766
Total Electronic Collections	8	16	15
Audio-Downloadable Units	27,607	22,787	5,646
Video-Downloadable Units	834	148	153
Other Electronic Materials	3943	0	0
Non-Electronic Material Holdings	21	14	19
Audio-Physical Units	110	0	0
Video-Physical Units	0	0	0
Number of titles in ILS bibliographic database	942,421	958,424	941,692
Number of new titles added by the system	35,473	30,119	41,120
Number of holdings in the WLS Union Catalog	3,457,166	3,541,271	3,613,744
Number of holdings added to WLS Union Catalog	212,243	177,479	153,185
Total ILL activity	7,214	2,799	8,089
Total continuing education/staff development sessions*	205	100	272
Total continuing education/staff development participants*	2,052	1,538	2,840
Total consulting & technical assistance services contacts*	1,638	6,687	7,057
Other Special Client Services:			
Westchester Seniors Out Speaking (WSOS) / Senior Benefits Individual Counseling (SBIC)			
WSOS Trained volunteers		75	70
WSOS Presentations given / Participants	37 / 826	85 / 3,832	308 / 10,692
SBIC counseling interactions held (including Helpline)	460	576	1,500
Westchester Resilience Coalition participants			
Resilience presentations	525	709	50
Breath Body Mind (BBM)	800	588	97
HSE Connect!	1,383		
Career Coaching Individual Counseling (aka WEBS)	213	76	360
Seminar sessions / participants	54 / 1,116	25 / 315	100 / 1,161
Workshop sessions / participants	5 / 52	7 / 118	19 / 250
Total items transported by delivery system-wide	1,442,878	1,089,630	1,887,130
Total visits to system website	642,287	753,227	1,095,582

*Awaiting additional information.