

Central Library Plan of Service Westchester Library System (WLS)

January 1, 2012 – December 31, 2016

This plan describes the use of the Central Library Development Aid (CLDA) and Central Book Aid (CBA) state aid funds received by WLS in support of central library services for the member libraries.

Digital Collection Development

1. **Goal Statement**
Expansion of the system-wide digital collection in response to member libraries' needs.
2. **Years 1-5 (2012-2016) Intended Result(s)**
 - Acquisition of and/or access to digital collections that support patrons' educational, informational and recreational needs through the use of CLDA funds
3. **Evaluation Method(s)**
 - Biannual analysis and review of patron use and feedback data conducted by the Central Library Coordinating Committee
 - Annual member library survey and/or feedback opportunity to gauge member library satisfaction with the selected digital resources and to identify potential resources for the forthcoming year

Public Service Staff Training and Education

1. **Goal Statement**
Expansion of member library staff training and professional development offerings in growing fields such as digital literacy, e-reading, mobile technologies and social media.
2. **Years 1-5 (2012-2016) Intended Result(s)**
 - Provision of digital and in-person learning opportunities for member library staff to develop the skills and understanding required to help patrons meet their educational, informational and social media needs through the use of CLDA funds
3. **Evaluation Method(s)**
 - Biannual analysis and review of training topics offered, the number of sessions and participants, and participants' evaluation data conducted by the Central Library Coordinating Committee
 - Surveys of participants for selected sessions to determine the levels of change in participants' behaviors, skills or knowledge as a result of attending a training or professional development activity

Collection Management and Use Analysis

- 1. Goal Statement**
Member libraries will have access to training and tools to assist with collection analysis.
- 2. Years 1-5 (2012-2016) Intended Result(s)**
 - Provision of learning opportunities for member library staff in the areas of analyzing, evaluating, and managing digital and print reference, non-fiction, and foreign language collections through the use of CLDA funds.
- 3. Evaluation Method(s)**
 - Annual member library survey and/or feedback opportunity to gauge member library satisfaction with the trainings and tools provided

Supplemental Adult Non-Fiction Collections

- 1. Goal Statement**
Member libraries will have access to adult non-fiction materials that supplement their collections.
- 2. Years 1-5 (2012-2016) Intended Result(s)**
 - Purchasing and/or leasing of non-fiction materials to improve patrons' access to items in high-demand and targeted subject areas
- 3. Evaluation Method(s)**
 - Review of monthly circulation reports to ensure that purchased and/or leased materials are being used by the Central Library Coordinating Committee
 - Ongoing analysis and review of patron use and feedback data conducted by the Central Library Coordinating Committee

Supplemental Foreign Language Collections

- 1. Goal Statement**
Member libraries will have access to foreign language materials that supplement their collections.
- 2. Years 1-5 (2012-2016) Intended Result(s)**
 - Purchasing and/or leasing of foreign language materials to improve patrons' access to items in high-demand and targeted subject areas
- 3. Evaluation Method(s)**
 - Review of monthly circulation reports to ensure that purchased and/or leased materials are being used by the Central Library Coordinating Committee
 - Ongoing analysis and review of patron use and feedback data conducted by the Central Library Coordinating Committee

Promotion of Central Library Services and Resources

1. Goal Statement

Member libraries will be aware of and know how to effectively use the services and resources provided by the Central Library of the Westchester Library System.

2. Years 1-5 (2012-2016) Intended Result(s)

- Increasing member library staff awareness about and knowledge of the services and resources provided by the Central Library through promotional and educational activities supported by CLDA and CBA funding

3. Evaluation Method(s)

- Annual member library survey and/or feedback opportunity to gauge member library staff's knowledge of and satisfaction with the Central Library services and resources provided